VMS
Voice Messaging Systems

Quail DIGITAL

Benefits:

- Customer queue times reduced

- Safety and security improved

- Intrusive PA announcements removed

- Human resources deployed more effectively

- Problems seen to be handled efficiently

Quail Digital VMS is a wireless in-store checkout communications system that will:

- Reduce queue time at checkouts
- Improve staff productivity
- Provide better security

How it works:

A Quail Digital VMS keypad is placed at each checkout (no cabling required). Each button on the keypad represents a typical checkout problem, for example 'packer', 'replacement item', 'change required' or 'security'.
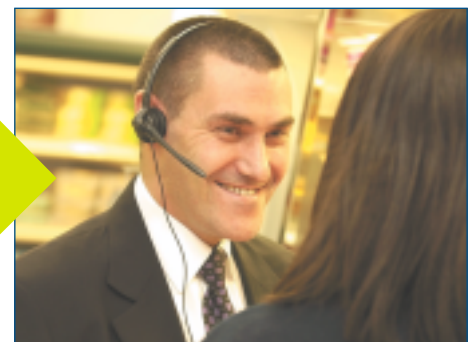
When a key is pressed, a pre-recorded voice command is relayed through a lightweight belt pack and headset to till supervisors, identifying the particular checkout and the issue that needs resolving.

Because staff know both the location and nature of the problem in an instant, they're able to produce a solution and close off the call more efficiently.

The result is that customers pass quicker through checkouts that use the Quail Digital Voice Message System.

Technical Information

QD-PS21 / 23

Primary Station

Operating frequency	1.88GHz - 1.90GHz
Power requirements	100V - 240V, voltage sensing
Dimensions H x W x D	205mm x 255mm x 42mm
Weight	PS21 0.750kg PS23 0.800kg

QD-BP5

Belt Pack Transceiver

Operating range from PS21 / 23	150m outdoors, 50m indoors
Power requirements	Quail RB5 rechargeable battery
Dimensions H x W x D	94mm x 123mm x 42mm
Weight	0.280kg

QD-CG7

Charger Unit (up to 4 belt packs)

Power requirements	100V - 240V, voltage sensing
Dimensions H x W x D	85mm x 286mm x 193mm
Weight	0.485kg

QD-RH5

Lightweight Retail Headset

Type	Over-The-Head / Over-The-Ear
Mic sensitivity	-35dBV / PA±6dB
Distortion and noise	<3% THD + N

QD-RH1

Lightweight Retail Headset

Type	Over-The-Ear
Mic sensitivity	-42dBV / PA±5dB
Distortion and noise	<5% THD + N

QD-MK 12

Checkout Keypad

Type	12 user-definable keys
Operating frequency	433MHz
Power requirements	4 x AA cells (supplied)
Dimensions H x W x D	158mm x 95mm x 34mm

QD-MK 1

Call Point Keypad

Type	Single button
Operating frequency	433MHz
Power requirements	4 x AA cells (supplied)
Dimensions H x W x D	158mm x 95mm x 34mm

QD-MU 3

Digital Message Unit

Type	MP3, digital / analogue outputs
Operating frequency	433MHz
Power requirements	100V - 240V, voltage sensing
Dimensions H x W x D	205mm x 255mm x 42mm
Weight	0.900kg

Your local representative: